

OPS A LA CARTE[®] COMPANY OVERVIEW

We are the industry leader in **reliability solutions**.

We provide **Confidence in Reliability**.

We offer a flexible method of engagement:
End-to-end reliability solutions solving specific issues, or providing individual reliability services.

We consult in every life cycle phase, train in every aspect of reliability, and test in our state-of-the-art HALT and HASS Labs[™]

OUR TEAM

Ops has been in business since 2001 and profitable every year. In 2006, we were the 9th fastest growing privately held company in silicon valley.

Ops has over 50 experience reliability/quality engineers spread across 10 states and 8 countries. Each member is a Certified Reliability Engineer with over 20 years experience. We serve on national industry committees and we have authored numerous standards.



Ops "Solutions" - Ops provides end-to-end solutions that target the corporate product reliability objectives.

Ops "Individual Consulting Services" - Ops identifies and provide the missing key elements needed for a fully integrated reliability program.

Ops "Training Seminars" Ops' highly specialized experts in the industry train others in both standard and customized training seminars.

Ops "Testing Services" offers a comprehensive list of reliability testing services which we perform at our state-of-the-art reliability facility HALT and HASS Labs[™] in Santa Clara, CA.

MARKETS WE SERVE

We serve over 90 different markets in high tech, low tech, and everything in between. Any product that has electronics, mechanical, optics, chemical, and more.

A few major industries we serve are:

- Clean Tech/Green Tech
- Medical
- Military/Aerospace/Government
- Oil and Gas
- Telecom/Computers

CUSTOMERS WE SERVE

We have over 500 customers around the world in 30 US states and 12 countries.

Our customers range from Fortune 50 companies needing an extra hand in times of growth, to Fortune 1000 companies needing specific expertise to Start-Ups needing an entire reliability program.

LOCATIONS

We are based in Santa Clara, California, in the heart of Silicon Valley, and we have offices around the country and the world:

- | DOMESTIC OFFICES | INT'L OFFICES |
|------------------------|------------------|
| ○ California, Northern | ○ Canada |
| ○ California, Southern | ○ China |
| ○ Colorado | ○ India |
| ○ Florida | ○ Singapore |
| ○ Maryland | ○ Taiwan |
| ○ Minnesota | ○ United Kingdom |
| ○ New Jersey | |
| ○ New York | |
| ○ Oregon | |
| ○ Washington | |
| ○ Wisconsin | |

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