

Total Business Consulting Group, Inc.

Who are we?

Total Business Consulting Group, Inc. (TBC Group, Inc.) is a consulting and training firm. It provides a cross section of services for Business Process Improvement, from design through product delivery. TBC Group has over 35 years of international experience. They utilize “Real World Experience” to resolve process breakdown and subsequent improvement.

Quality Systems

- Total Quality Management – Implementation and Utilization
 - Problem Solving, FMEA, Root Cause Analysis, Pareto Analysis
- ISO 9001 – Implementation, Assessment, Compliance and Auditing
- SPC – Operational Application
- Six Sigma – Orientation and Application

Business Process Improvement

- Needs Assessments and Gap Analysis
 - Benchmarking Practices
- JIT and Lean Practices
 - 5S, Kaizen
 - Cycle Time Reduction
 - Quick Change – SMED
- Project Management
- Performance Measurement – KPI

Supply Chain Management

- Strategic Sourcing
- Purchasing Practices
- Supplier Relationship Management
- Materials Management
 - Production Planning and Control

- Inventory Planning, Management and Control
- Warehouse Management & Control
- Customer Relationship Management

Documentation Management

- Product Life Cycle Management and Control - Application
- Engineering Change Management and Control

People Empowerment

- Team Development
- Self-Directed Team Development

Systems Evaluation

- Selection Process
- Implementation Management

Training

- All Services are supported with associated training
 - Existing Course Inventory – 50 available
 - Custom Development